

Name of Organisation	Contact Information	Key Service Information
Liverpool City Council	0151 233 3066	You can ask for help with the tasks you cannot do, such as shopping or collecting prescriptions. When we receive your request we will match you with local voluntary organisations who will respond to you directly.
Refugee Women Connect	info@refugeewomenconnect.org.uk; 07815 412296; 07377 666772; 07875 530673	All face to face work suspended. Phone service for those who need support created (numbers operating 9:30-12:30pm Monday, Weds, & Friday). Limited access to emergency funds for those who need phone credit and are destitute.
Immigration Advice Service	0151 909 4740	Available to take on new, urgent cases. Meetings conducted via Zoom.
Merseyside Law Centre	07471035392; enquiries@merseysidelawcentre.co.uk	Accepting referrals for homelessness, housing, welfare benefits and asylum support cases. Instructions taken by phone, email and Zoom.
Citizens Advice Liverpool	General advice: 0344 848 7700; Debt Advice: 0300 330 1196; Help to Claim Universal Credit: 0800 144 8 444	All centres closed. Support offered via the phone. Universal credit applications encouraged to be completed online.
UoL Law Clinic	clinic@liv.ac.uk	Closed to new referrals. Continuing work with existing clients and is available for advice as needed.
British Red Cross	01517 025067	Work is ongoing but via the phone. Drop ins closed. Trafficking work is ongoing and has limited capacity for referrals.
Bridge2	admin@bridge2.co.uk	Uncertainty at present of format work will now take. Expect updates.
Crisis Merseyside	0151 218 7000; merseyside@crisis.org.uk	Still offering packages of support but largely via the phone.
Savera UK	0800 107 0726	Taking urgent referrals from Police. Group activities suspended.
Sahir House	info@sahir.uk.com	Working with existing clients, face to face work suspended.
MSB Solicitors	0151 281 9040	Available to take new cases. Wendy Eves contactable for family law related matters.
Mary Seacole House	0151 707 0319 / info@maryseacolehouse.com	Not taking any new referrals on at this time. Offices closed until further notice. Still offering support to existing clients via telephone & email. Landline available for general enquiries and all staff working from home.
Asylum Link Merseyside	0151 709 1713, info@asylumlink.org.uk	Casework advice by phone 10am-3pm. Most staff working from home. Destitution Services still operating and other enquiries will be passed on to the relevant people.
SOLA ARTS	07832232849; info@solaarts.org / adele@solaarts.org (direct)	Working with existing and new clients- adults and families. Intensive support continuing via normal Referral pathway (eg self, organisation, GP or mental health practitioner)- contact for Referral Form. Current support; Psychotherapy and psychosocial support through Zoom and phone; remote contact art group and creative activities; employment support, online resources and activities to try throughout the week including mental health focused posts on coping mechanisms; Facebook 'solaartsliv'/Instagram @Solaart / Twitter @SOLAARTS.
Toxteth Womens Centre	f.dobrushi@toxtethwomenscentre.co.uk	Working supporting existing students (online-zoom (lessons) and texts/calls with creative ideas to do with children/alone). Probably unable to take any new referrals at this time.
Merseyside Refugee Support	info@mrsnliverpool.org.uk; 0151-709-7557 and 07395-977507	Refugee benefits, housing and crisis support; information sharing via newsgroup;